



University at Buffalo
Director of Network and Communications Systems Search



University at Buffalo
The State University of New York



About University at Buffalo

www.buffalo.edu

A flagship institution in the State University of New York system, the University at Buffalo (UB) is the largest, most comprehensive campus in the 64-campus SUNY system and an internationally renowned center for academic excellence. Impactful research, scholarly distinction, transformative student experiences, and far-reaching service to local, state, national, and international communities define UB's mission as a premier research-intensive public university. UB was founded in 1846 as a private medical college located in downtown Buffalo and joined SUNY in 1962. In 1990, UB was the first public university in the Northeast to be admitted into the Association of American Universities (AAU), joining North America's other leading research universities.

UB enrolls close to 30,000 students (approximately 2/3 undergraduate and 1/3 graduate and professional students) and offers nearly 400 degree programs at the baccalaureate, master's, professional and doctoral levels across its 12 decanal units. UB is a global community of scholars

consistently ranking among the nation's top 20 universities for the enrollment of international students. The university enjoys a strong international presence, maintaining affiliation agreements with over 80 universities in Asia, Europe, Latin America, and Africa. UB's approximately 240,000 alumni live in over 145 nations worldwide.

UB has a distinguished faculty of approximately 1,600 full-time members and almost 750 part time members. With more than 150 research centers and institutes, UB's current annual research expenditures, including affiliated institutions, exceed \$386 million. The Libraries hold four million volumes in eight libraries and provide access to 100,000 full-text e-journals and 800,000 e-books.

Recognizing the key role that a vibrant 21st century physical campus environment plays in enhancing education, research, and learning as part of the UB 2020 vision, UB is implementing a long-range plan for enhancing its North, South, and Downtown campus spaces and connecting them more effectively to their surrounding

communities. UB's North Campus, located in the Buffalo suburb of Amherst, is the university's main undergraduate campus, and home to the university's primary athletics and cultural facilities. Three miles to the south, on the northern edge of the City of Buffalo, is the university's historic South Campus, which serves as the primary health sciences campus. UB also has a rapidly developing third campus center in downtown Buffalo. The focal point of UB's downtown presence is the Buffalo Niagara Medical Campus, on which UB's new medical school facility was opened in the fall of 2017.

With annual revenues that exceed \$1.2 billion from all sources, UB and its affiliated entities generate an estimated economic impact of \$2.18 billion annually in New York State. The university's total workforce of almost 6,800 full-time equivalent employees makes it one of the region's largest employers. UB is also a leader and an active partner with the more than 20 public and private colleges and universities in the Buffalo-Niagara region.



About The Buffalo Niagara Region

As a world-renowned research university, UB's intellectual capital and innovation are playing a vital role in Buffalo's resurgence as a thriving city that is a magnet for the talented professionals, artists, entrepreneurs, and innovators who recognize the tremendous energy and momentum gathering here. Home to one of the nation's fastest growing populations of college graduates, the Buffalo-Niagara region, located on the shores of Lake Erie, with 1.5 million residents, is the state's second largest major metropolitan area, exceeded only by New York City. The region includes a diverse blend of communities, each with its own distinct personality, yet commonly characterized by a distinctly neighborly way of life, an unpretentious nature and spirited loyalty among residents. Buffalo's own strong sense of community, easy lifestyle, and affordability regularly place it in top ten lists from a variety of national publications; its overall quality of life has led to the city being affectionately nicknamed "the City

of Good Neighbors." Buffalo offers an impressive array of cultural and recreational opportunities uncommon for a region of its size. Buffalo's rich cultural resources reflect its distinguished history and a commitment to sustaining the arts, including the Grammy-Award winning Buffalo Philharmonic Orchestra; the world-class collection of modern paintings and sculpture at the Albright-Knox Art Gallery; an extensive array of historic architectural treasures designed by Frank Lloyd Wright, H.H. Richardson, Louis Sullivan, and Eero and Eliel Saarinen; and an expansive park system (including Delaware Park), considered to be the very best work of designer Frederick Law Olmsted. The city is home to the state's largest concentration of theaters outside of New York City. Buffalo is a family-friendly, livable and affordable city, with Niagara Falls, one of the major tourist attractions of the world, and Toronto Canada a short drive away. Buffalo is close to two significant wine growing regions

– Niagara Escarpment and the Finger Lakes region. In addition, the Adirondack Mountains are a half-day's drive from Buffalo. Rich in natural resources and beauty, the Buffalo-Niagara area is a four-season region that offers the best for seasonal sports enthusiasts. University at Buffalo fans enjoy a full complement of NCAA division I sports with the UB Bulls, as well as the NFL's Buffalo Bills, the NHL's Buffalo Sabres, Triple-A baseball's Buffalo Bisons, and the National Lacrosse League's Buffalo Bandits.

Buffalo's resurgence is making national headlines, and UB is playing a central role in the creation of a strong, sustainable knowledge economy and thriving entrepreneurial culture that are driving this revitalization. Buffalo is experiencing a period of tremendous progress and momentum as well as unprecedented regional investments in the industries of the future and in the assets that ensure a satisfying quality of life for all its citizens.

About

The University at Buffalo Information Technology (UBIT)

<http://www.buffalo.edu/ubit/about.html>

UBIT's mission is "to advance UB's mission of excellence in research, teaching, and service through the innovative and effective use of Information Technology."

UBIT is a group of nearly 400 talented professionals throughout the university, working collaboratively to provide and support campus use of information technology to achieve academic and professional aspirations. UBIT is also committed to understanding the ever-changing needs of the campus community striving to partner and lead the evaluation,

implementation, and operation of all IT services.

Review the detailed strategic plan below:

<https://bit.ly/2VGa1EO>

This is a great time to join the team at UB and with UB Information Technology. During the past several years, UBIT has focused on modernizing the core IT infrastructure. These strategic enhancements have resulted in a world-class technology environment serving the Faculty,

Students, and Administration at UB. In addition, the professional IT staff are highly skilled and motivated to succeed with cutting-edge training and technical resources at their disposal. Given this, UBIT is now positioned to move to the next phase and fully develop and implement a digital business environment. This digital environment will require implementation of a variety of middleware and integration services as well as appropriate alignment of staff and resources.

The Position

Director of Network & Communications Systems

The Director of Network and Communications Systems leads the enterprise-wide network and telecommunication strategy of the three UB campuses and student dorms. The Director reports directly to the Vice President and CIO (VPCIO) and manages a team of professionals responsible for the ongoing planning, strategic design, engineering, development, and operation of network and telecommunication services required to deliver necessary features, future performance, security, and availability to support the teaching, research, and service activities of the University. He/she directs the activities necessary to keep the network infrastructure

running seamlessly, efficiently, and effectively while ensuring compliance with established standards and policies.

In meeting these responsibilities, the Director participates in the VPCIO's IT planning processes. To implement the relevant objectives and goals of these efforts, the Director works with the Directors of IT Customer Service, Enterprise Infrastructure Services, Enterprise Application Services and the Information Security Officer as well as other academic/administrative IT leadership across the institution to ensure the highest levels of architectural guidelines, service mon-

itoring, availability and disaster recovery across all platforms is met.

The successful candidate must demonstrate expertise in a variety of the field's concepts, practices, and procedures. She/he will rely on extensive experience and judgment to plan and accomplish goals. He/she will lead and direct the work of others. A wide degree of creativity and latitude is expected.

UBIT operates in a 24/7 environment, and therefore, working extended hours, holidays, and varied hours may be required for all staff.



Key Responsibilities

- Under the general direction of the VPCIO, provides vision and strategic direction in the areas within this position's portfolio;
- Participates in strategic planning and development of annual goals and objectives for VPCIO division, with special attention to providing leadership for those related to the areas within the information security portfolio;
- Serves as a member of the VPCIO Senior Leadership Team to work toward the achievement of division goals and objectives;
- Ensures delivery of a suite of highly aligned services including superior customer experience and support for external and internal customers across on-premise, cloud, and blended services network;
- Negotiates and drives approval process for statements of work, vendor, contracts, renewals and ROI business cases for network related activities;
- Manages the Network & Communications Systems budget, with responsibility for projecting, developing, administering, and reconciling the budget consistent with campus and organizational goals;
- Provides annual operating plan including annual budget. The Director will have the ability to apply for external funding to support innovative programs as needed;
- Oversees the Network & Communications Systems team comprised of ~30 professional staff. Develops and implements appropriate professional development and training programs for direct reports. Ensures all employees in this position's portfolio have development and training plans;
- Researches and implements new technologies to serve the university's emerging student, faculty, and staff needs;
- Promotes a culture that is open, transparent, positive, friendly and committed to the success of stakeholders and customers. Maintains an organizational environment that encourages team building, flexible collaboration and creative problem solving;
- Participates, as appropriate, in internal and external professional activities, such as an author, committee member, search chair, meeting or conference presenter, staying abreast of emerging developments within the fields. Other duties or projects as assigned as appropriate to rank and department mission.



Required Qualifications

- Bachelor's degree in Business Administration, Computer Science or related fields, master's degree preferred;
- 10 years of full-time, enterprises information systems, and 5 years leadership in increasingly complex network systems experience;
- Experience supervising and mentoring information technology professionals. Demonstrated experience working, collaborating, and establishing credibility and relationships with senior leadership, colleagues and customers;
- Outstanding written, verbal, and interpersonal communication skills;
- Experience successfully working independently as well as part of a team with a collaborative approach to problem solving;
- Strategic and analytical thinking skills with an ability to solve problems and make effective decisions;
- Experience successfully building consensus among a large number of diverse colleagues, senior leadership and outside agencies to address and resolve issues;
- Documented ability accomplishing major tasks and assignments with and through others;
- Excellent customer service skills.



Preferred Qualifications

- Master's degree;
- Five years leadership in Network and Communication services experience in a complex, distributed Higher Education/Academic environment;
- Demonstrated experience with developing enterprise-level network systems policy;
- Experience presenting information technology information/concepts to senior-level executives.



Procedure for Candidacy

Applications should include a letter of application and curriculum vitae. Applications and nominations will be accepted until the position is filled. Confidential review of materials and screening of candidates will begin immediately. Harris Search Associates is assisting UB for this search. Please send application to address below or contact Jeffrey Harris or Eric Christ for further details.

Contact Info:

Jeffrey Harris, Managing Partner

Tel: 614-798-8500 ext. 125

Cell: 614-354-2100

Email: jeff@harrisandassociates.com

www.harrisandassociates.com

Contact Info:

Eric Christ

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The University at Buffalo (UB) is an Equal Opportunity/Affirmative Action Employer/Recruiter. UB is interested in identifying prospective minority and women candidates. No person in whatever relationship with the University at Buffalo shall be subject to discrimination on the basis of age, creed, color, handicap, national origin, race, religion, sex, marital or veteran status.

Harris Search Associates
I N N O V A T I O N + T A L E N T

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Harris Search Associates, an IIC Partners member firm, is a leading global executive search and board advisory consulting firm. Our practice is focused on identifying and attracting leaders to support the growth of clients in the areas of research, science, engineering, academic medicine and commercial enterprises. Clients include the foremost universities, research parks, institutes, academic medical centers and commercial organizations driving global innovation and discovery.

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